

## **24/7 Member Information**

### **Parking**

Please utilize the North entrance parking lot during our non-staffed hours. During staffed hours you may use the main parking lot.

### **Badge Access Entrance**

Badge access entrance is on the east side of the building, located close to the North entrance parking lot. You must have a 24/7 access badge to enter the facility. Please do not let others in even if they have a 24/7 badge. We keep records of usage based on badge entries.

- Only active account members will be granted access.
- Only **one** 24/7 member may enter the facility door at a time during non-staffed hours.
- Allow the door to close and lock completely before another member may enter.
- Card sharing and piggy backing (allowing another member through the door on your badge swipe) is strictly prohibited and will result in immediate loss of membership, card sharing is viewed by Tamarac as stealing services.
- Doors and windows may not be propped open during non-staffed hours.

Please enter through the main doors during staffed hours of operation.

### **Family Locker Room Usage**

Please be mindful of your time as other members may also need to use the locker room. We have cubbies on the fitness floor if you prefer to keep your items in them.

### **AED and Fire Extinguisher**

We have an AED and Fire Extinguisher in case of an emergency.

### **Open Areas**

Members have full use of the equipment. Please clean equipment and put back in place when done. The pool, hot tub, café, and the exercise studio are locked and unavailable during non-staffed hours.

### **Out of Order Equipment**

If a piece of equipment needs maintenance, please place an Out of Order sign on it so staff is aware.

From time to time, mechanical problems, maintenance or other issues may arise causing 24/7 access to be out of service.



### **Emergency Phone**

Available in the free weight room.

Members have been made aware that if they get injured, become unconscious, suffer any medical emergency or event that there will likely be no one to respond to the emergency and that Tamarac has no duty to aid me while at the gym. Members understand that even though Tamarac is equipped with surveillance cameras, they may not be monitored continuously; help will not be available during non-staffed hours. The facility is equipped with an AED and emergency phone.

We highly recommend that you have an adult workout partner, who has a membership with Tamarac and has purchased 24/7 access, accompany you while using Tamarac 24/7 facility.

### **Lost or stolen badge fee**

There is a \$20.00 fee if you need a replacement badge. Contact Tamarac Welcome Center during staffed hours to get a replacement.

### **DO NOT PUNCTURE BADGE!**

Any holes punctured through the badge may stop the badge from working and you will be assessed a fee for replacement.